
General Terms & Conditions

Minuteman Spring Company, Inc. • Millbury, MA

1. Quotation Validity

This quotation is valid for 30 days from the date issued unless otherwise stated. Pricing is subject to change due to material, labor, or market conditions.

2. Pricing

Prices are based on the information provided at the time of quotation, including drawings, specifications, quantities, and material requirements. Any changes may result in a price adjustment.

3. Tooling & Setup

Tooling, setup, or non-recurring charges (if applicable) are not refundable and are quoted separately unless otherwise noted.

4. Lead Time

Quoted lead times are estimates and begin upon receipt of a written purchase order, complete specifications, and any required approvals. Lead times are subject to material availability and production scheduling.

5. Payment Terms

Payment terms are Net 15 from invoice date, subject to credit approval unless other terms are in place or different terms are mutually agreeable. Minuteman Spring reserves the right to require advance payment or revised terms if credit has not been established.

6. Taxes

Prices do not include sales, use, excise, or similar taxes. Any applicable taxes will be added to the invoice unless a valid tax-exempt certificate is provided.

7. Engineering & Design Responsibility

Customer is responsible for the final design and suitability of the product for its intended application. Minuteman Spring manufactures to customer-provided specifications and does not assume responsibility for design performance unless expressly agreed in writing.

8. Tolerances & Standards

Unless otherwise specified, products are manufactured to industry-standard tolerances in accordance with applicable Spring Manufacturers Institute (SMI) or equivalent standards.

9. Inspection & Acceptance

Customer must inspect products upon receipt. Any claims for shortages, defects, or non-conformance must be submitted within 10 days of delivery. Claims made after this period may not be accepted.

10. Returns

Custom-manufactured parts are not returnable without prior written authorization. Returned goods, if approved, may be subject to restocking or rework charges.

11. Warranty

Minuteman Spring warrants that products will conform to the agreed specifications at the time of shipment. This warranty is limited to repair or replacement of non-conforming parts. No other warranties, express or implied, are provided, including fitness for a particular purpose.

12. Limitation of Liability

Minuteman Spring's liability shall not exceed the purchase price of the products supplied. In no event shall Minuteman Spring be liable for indirect, incidental, or consequential damages, including loss of profits or production.

13. Force Majeure

Minuteman Spring shall not be liable for delays or failure to perform due to causes beyond its reasonable control, including material shortages, labor disruptions, acts of God, or governmental actions.

14. Governing Law

This quotation and any resulting order shall be governed by the laws of the State of Massachusetts without regard to conflict-of-law principles.

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